

Children and Young People

We would encourage all children to attend the surgery. It is our experience that even if they have a fever they can be safely transported to the surgery to be assessed.

The small print

- Patients do not have an automatic right to have a home visit.
- Whilst we would endeavor to allow you to choose which GP you would like to see, this may not always be possible.

Please phone 999 in the event of life threatening emergencies.

For example:

- Heart Attack
- Stroke
- Severe Bleeding

How to arrange a house visit

If you do require a home visit then please ring to organise this **before 10:30am**. This will help minimise disruptions for other patients.

- Be prepared for the Doctor to ring you back to clarify the situation further.
- Home visits will normally take place between 1pm-3pm.
- We have to emphasise that NO patient in need of a definite home visit will be refused.

Llanrumney Medical Centre

Llanrumney Medical Centre
Ball road, Llanrumney
Cardiff, CF3 5NP
029 20 792661

Llanedeyrn Health Centre

Llanedeyrn Health Centre
Maelfa, Llanedeyrn, Cardiff.
CF23 9PN

02920 731671

www.llanedeyrnhealthcentre.co.uk

Home visits



The NHS logo, consisting of the letters 'NHS' in white on a blue background.



Home visit policy

We would like to encourage all patients to attend the surgery in person if at all possible. This is for a variety of reasons.

- We are able to provide higher quality and safer care at the surgery because of access to nursing care, better equipment and the availability of your complete medical record.
- On average your GP will be able to see FOUR patients in surgery for every one home visit performed.

A home visit will normally only occur in the following circumstances:

1. The patient is terminally ill.
2. The patient is bedbound.
3. The patient is severely ill and cannot be mobilised



Transportation difficulties

- The practice is not responsible for arranging transport to the surgery.
- The GP will not visit for convenience. For example, if you need to wait for deliveries or visitors.
- If you require friends or family to bring you to the surgery which may need some advanced planning you can phone the switchboard to arrange an appointment in advance.

Cardiff Ring & Ride Service

A council run service that provides transport for the frail and elderly who are unable to use public transport.

You must be registered with them in **advance** of booking.

They then can be booked on the day before 10:30am and we will try to accommodate you in surgery.

Call on **02920490325**